#### Purpose of Palliative Care System Development

- Maintain awareness of advancements in palliative care through contact with other agencies
- Advocate change at a local level
- Participate in EOL Care LHIN Network meetings
- Participate in provincial meetings/ teleconferences/other initiatives
- Provide a leadership role in local palliative care committee meetings



Supported By:



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# Palliative Pain & Symptom Management Consultation Services

Serving Northeastern Ontario

Program is administered by VON Sudbury Branch



#### Introduction

Through the Ministry of Health & Long Term Care, health care service providers have access to Palliative Pain & Symptom Management Consultants. They provide education and mentorship while building capacity and linkages to palliative care resources. The Northeastern Ontario Palliative Pain & Symptom Management Program is funded through the North East Local Health Integrated Network (LHIN) and sponsored by VON Canada, Algoma site.

#### Consultation

- Helps build capacity of service provider by facilitating exchange of information
- Mentors palliative nurses and service providers in all care settings
- Advocates for system development (e.g. use of standardized assessment tools)
- Participates in palliative care and pain & symptom management rounds
- Provides consultation service for service providers caring for clients receiving palliative and end-of-life

## Palliative Pain & Symptom Management Consultants

- Assists service providers in the application of the Model to Guide Hospice Palliative Care (HPC) using assessment tools and best practice guidelines
- Consultations available in-person, by telephone, videoconference or e-mail
- Provides case-based education and mentoring for service providers
- Builds capacity among front line service providers in the delivery of HPC
- Links service providers with specialized hospice palliative care resources across the continuum of care for:
  - LTC homes
  - Community support agencies
  - Hospices
  - Day programs
  - Supportive housing
  - NE LHIN & contracted agencies

#### Education

Supports standardized palliative care education, including:

- Fundamentals of Hospice Palliative Care
- Advanced Hospice Palliative Care Education (AHPCE)
- Comprehensive Advanced Palliative Care Education (CAPCE)

How do you make a referral? Phone / Fax / Email

