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Mental Health and Addictions Services Data Standards

**Developed for
NorthEasthealthline.ca Connect**

Aligned for use within Information and Referral (I&R) Systems across Ontario
Last Call Working Draft updated June 27, 2016

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1 Document Status and Review Process

This document is a Last Call Final Draft that has been reviewed by representatives from the North East Local Health Integration Network, the Mental Health and Addictions (MH&A) sector in the North East health region, ConnexOntario Health Services Information, and thehealthline.ca Information Network.

This is a living document that will continue to change and be improved based on feedback and updates to Mental Health and Addictions (MH&A) service delivery models.

Feedback and comments are welcomed at usersupport@thehealthline.ca.

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2 Introduction

The use of data standards helps ensure that information is easily searchable, supports users to compare like services, and helps people navigate a complex system of services.

Data is maintained in records called service profiles that give people the information they need to determine if a service is appropriate. Service profiles have some data fields with pre-set options and some with open free-text data entry.

This data standard provides guidelines for data entry into 3 free-text fields within a service profile:

- Application field, see section 6
- Fees field, see section 7
- Service Description field, see section 8
 - Service Description Standards by MOHLTC Functional Centre are provided in section 9

3 Using the Data Standard

Data standards are a guide that can be customized to best describe the local service. Fully customized Application, Fees, and Service Description fields are possible, and can be made consistent by using the writing style guidelines (section 4), the consistent use of high-frequency words table (section 5), and the overviews for each field (sections 6, 7, and 8).

4 Writing Style Guidelines

Each idea is only entered once, into the "best fit" data field. For example, do not include the service name or fees information in the Service Description field.

Use:

- Simple or explained terminology (avoid most acronyms)
- Present plural tense (e.g. "peer support groups")

Do not use:

- Personal statements (contains: I, me, my, mine, we, us, our, ours)
- Conversational statements (e.g. "Do you need help?")
- Subjective statements (e.g. "Outstanding service with rapid access to superior care.")

Priority is given to the description of entry-point services that a person can receive without already being involved with the agency in some way.

5 Consistent Use of High-Frequency Words

When describing Mental Health and Addiction (MH&A) services, there are words that come up frequently, but should be used only within specific contexts.

assessments	only use when assessments are the main service provided (collecting enough information to make informed decisions about intervention)
available	only use when a service is available at all times
case management	only use "case management" for direct one-on-one services prefer "care coordination" for third-party agents
children	understood as 3–12 years (specific age ranges are not usually reported in the <u>Service Description</u> field) prefer "newborns" up to 2 weeks prefer "infants" up to 18 months prefer "toddlers" between 18 months–3 years prefer "youth" between 12–18 years
education	only use for formal group learning prefer "instruction" for informal/one-on-one learning
includes; including	use for a single item or a complete list (prefer "such as" for partial lists)
intake	only use for registration for services at other agencies
provides	only use for the provision of physical goods
screening	only use when screening is the main service (collecting enough information to refer people to the appropriate services)
supports	assumed to include the coordination of services for sustaining quality of life
training	use "life skills training" for personal care coaching services prefer "education" for formal group learning prefer "instruction" for informal/one-on-one learning
treatment	assumed to include assessments and symptom management
walk-in	only use for walk-in medical clinics, urgent care centres, and emergency rooms (otherwise use "drop-in" or "visit")
youth	usually 12–18 years (use as guideline for general description only) prefer "children" between 3–12 years
and/or	prefer "and" when some or all apply prefer "or" when only one applies
dedicated to; strives to	reword to describe a concrete service without a goal statement
etc	give a complete list, or use the phrase "such as"
individuals	prefer "people" for all ages prefer "adults" when children and youth are excluded
system navigation	prefer "information about accessing..."

6 Application Field

This data field contains **brief details on how the service can be accessed**, i.e. how a client should contact the service provider, and what is required of the client. Do not use "please" or other familiar language. Use "call" instead of "phone" or "telephone".

Select the most accurate example below and customize to reflect the specific service. Use the writing style and commonly used words guidelines if examples below do not reflect local service delivery.

- Call or visit. Intake assessment required.
- Call for appointment. No referral required.
- Self-referral form available [on website]. [Patients must notify their family doctors.]
- Medical [or agency] referral required.
- Referral from criminal justice required.

7 Fees Field

This data field contains **brief details on the cost of receiving the service**. Note available subsidies. Do not include amounts in cents. Avoid conversational statements with "yes" or "no", since the Fees data field is not a question.

Select the most accurate example below and customize to reflect the specific service. Use the writing style and commonly used words guidelines if examples below do not reflect local service delivery.

- Covered by OHIP.
- Most services covered by OHIP.
- Free.
- Set fees.
- Set fees. Rent-g geared-to-income available.
- \$75 per day. Additional fee for transportation.

8 Service Description Field

These data fields contain **brief, comprehensive, neutral statements describing the service**. Report only concrete services delivered (i.e. avoid goal statements). This section can be used as a general guideline. Section 9 provides specific Service Description Standards by MOHLTC Functional Centre.

8.1 Opening Summary Statement

The first phrase can contain up to three parts, not limited to the examples below.

Descriptive setting (if appropriate)	<ul style="list-style-type: none"> • in-home • hospital-based • community-based • drop-in • telephone [and in-person] • online • mobile
Main function	<ul style="list-style-type: none"> • short-term housing • intensive addictions treatment and supports • problem gambling awareness programs • recreational and social supports
General target population (if appropriate)	<ul style="list-style-type: none"> • for [people / adults / older adults / youth / men / women]... <ul style="list-style-type: none"> ▪ affected by [alcohol / drug / substance] abuse or dependence ▪ being treated for [alcohol / drug / substance] abuse or dependence ▪ voluntarily withdrawing from alcohol or drugs ▪ pregnant women affected by substance abuse or dependence ▪ [parents / women] with infants or toddlers exposed to drugs or alcohol during pregnancy ▪ living with mental illness ▪ living with both mental illness and an intellectual disability ▪ living with serious mental illness ▪ living with serious mental illness, who require up to daily contact ▪ in conflict with the law, as a result of mental illness ▪ experiencing a first episode of psychosis ▪ experiencing a mental health crisis

Combining the different parts makes a complete opening summary statement.

Examples:

Drop-in recreational and social supports for youth affected by alcohol abuse or dependence.

Secure inpatient assessment and treatment for people living with serious mental illness, who have been found not responsible for a criminal offence due to their illness.

Community-based treatment and supports for adults dealing with an eating disorder.

To get to the point, opening summaries are limited to the subjects or objects of what would otherwise be complete sentences. Don't start with: "a", "an", "the", "this", "there", "these", "to", or "it".

8.2 Capacity/Duration Information

An optional phrase about capacity and/or duration information is included only if the content is unique to the local service or program, and says something meaningful to the public.

Capacity	<ul style="list-style-type: none"> • [x] beds • [x] rooms
Duration	<ul style="list-style-type: none"> • [x]-day programs • [x]-week programs • [x]-session biweekly programs

8.3 Local Service Details

A sentence or two, listing local service details, can give the average person an idea of what to expect.

Sort the service details by levels of urgency: crisis services first, followed by clinical services, followed by support services, followed by prevention services. Some systems will accept a bulleted list.

<ul style="list-style-type: none"> • Program includes... <ul style="list-style-type: none"> ○ 24-hour crisis response ○ one-on-one [counselling / treatment] ○ group [counselling / treatment] ○ family [counselling / treatment] ○ telepsychiatry ○ intensive case management ○ Community Treatment Order (CTO) co-ordination ○ medical interventions (drug therapy) ○ medication administration ○ medication monitoring ○ instruction on safe medication use ○ peer supports ○ peer support groups ○ supports for [clients / patients] and their families ○ social and recreational activities ○ job search assistance ○ life skills training ○ safety planning ○ follow-up supports

8.4 Treatment/Service Models

Optional sentences regarding treatment and/or service models are left to the end of the Service Description data field.

<ul style="list-style-type: none"> • Multi-disciplinary team includes [<i>list of job titles</i>]. • Treatment models include... • [Regional / District] support for related programs.

9 Service Description Standards by MOHLTC Functional Centre

9.1 Addictions Functional Centres

Functional centres are funding accounts for types of services that receive Ministry of Health and Long-Term Care funding. The following addiction functional centres begin with the abbreviation "COM", which refers to "community health and social services".

9.1.1 COM Addictions Home Care - Addictions

Functional Centre ID 725307810
Intensive addictions treatment and supports for [people / adults / youth / men / women] affected by substance abuse or dependence, who require regular contact.
<ul style="list-style-type: none"> • addiction interventions and assessments • life skills training • assistance with securing housing • coordination with other services • assistance with daily activities, including accompaniment to errands and appointments • services available in home [and in schools] • services available in home, in schools, and other community settings

9.1.2 COM Case Management Addictions - Substance Abuse

Functional Centre ID 725097811
Community-based case management for [people / adults / youth / men / women] affected by substance abuse or dependence [, including those being treated with methadone or suboxone].
Community-based case management for [people / adults / youth / men / women] being treated with methadone or suboxone.
<ul style="list-style-type: none"> • coordination with other services • support with daily activities, including accompaniment to errands and appointments • discharge planning

9.1.3 COM Case Management/Supportive Counselling & Services - Addictions Supportive Housing

Functional Centre ID 725097810
Supports to get stable housing, for [people / men / women] affected by substance abuse or dependence
<ul style="list-style-type: none"> • community-based case management • coordination with other services • safety planning • life skills training • financial management assistance • relapse prevention • referrals to community resources

9.1.4 COM Clinics/Programs - Addictions Treatment - Problem Gambling

Functional Centre ID 725107812
Community-based addictions treatment for [people / adults / youth / men / women] affected by problem gambling [or gaming].
<ul style="list-style-type: none"> • [x]-day programs • [x]-week programs • [x]-session biweekly programs
<ul style="list-style-type: none"> • specialized assessments • one-on-one therapy • group therapy • family therapy • supports for family and friends • family interventions • follow-up supports [with other community agencies] • relapse prevention • referrals to community resources

9.1.5 COM Clinics/Programs - Addictions Treatment - Substance Abuse

Functional Centre ID 725107811
Community-based addictions treatment for [people / adults / youth / men / women] affected by substance abuse or dependence[, including those being treated with methadone or suboxone].
Community-based case management for [people / adults / youth / men / women] affected by substance abuse or dependence[, and are being treated with methadone or suboxone].
<ul style="list-style-type: none"> • [x]-day programs • [x]-week programs • [x]-session biweekly programs
<ul style="list-style-type: none"> • specialized assessments • harm reduction (supports for the safer use of alcohol and drugs) • one-on-one therapy • group therapy • family therapy • opioid case management [for mothers of children 6 years and younger] • early intervention outreach • outreach to First Nations • follow-up supports [with other community agencies] • relapse prevention • peer support groups • family interventions • referrals to community resources • services available in home [and in schools] • services available in home, in schools, and other community settings
[Treatment models include...]

9.1.6 COM Clinics/Programs - Addictions Withdrawal Management

Functional Centre ID 725107820
Community-based program for [people / men / women] voluntarily withdrawing from alcohol or drugs. Offered [in-home / on an outpatient basis / remotely through telemedicine services].
<ul style="list-style-type: none"> • medical interventions (drug therapy) • early recovery education (self-management classes) • coordination with other services

9.1.7 COM CMH&A Centralized/Coordinated Access

Functional Centre ID 72508
Community-based entry point for services that help people living with addictions or mental health issues.
<ul style="list-style-type: none"> • screening for treatment services and community resources • screening, assessments [, and referral coordination] for treatment services and community resources • information about accessing mental health and addictions services • supports for clients and their families

9.1.8 COM Residential Addictions - Housing Bricks & Mortar

Functional Centre ID 725407840
<i>Not a direct service. Use the functional centre data standard which provides the support or treatment services. The description may note if the housing units are owned by the agency, rented, or a combination of the two.</i>
Housing for [people / adults / youth / men / women] being treated for substance abuse or dependence.

9.1.9 COM Residential Addictions - Substance Abuse - Rent Supplement Program

Functional Centre ID 725407850
Rent supplement program for people dealing with substance abuse or dependence.
<ul style="list-style-type: none"> • supports for tenants and landlords • collaboration with other support services

9.1.10 COM Residential Addictions - Supportive Treatment

Functional Centre ID 725407830
Residential housing for [people / men / women] affected by [alcohol / drug / substance] abuse or dependence.
<ul style="list-style-type: none"> • safe, substance-free environment • peer supports • one-on-one treatment • group treatment • family-based treatment • life skills training • referrals to community resources
[Treatment models include...]
<i>Application should note specific withdrawal or treatment requirements for admission.</i>

9.1.11 COM Residential Addictions - Treatment Services - Substance Abuse

Functional Centre ID 725407811
Residential treatment for [people / men / women] affected by [alcohol / drug / substance] abuse or dependence. 24-hour on-site access to support and daily activities.
<ul style="list-style-type: none"> • one-on-one treatment • group treatment • family-based treatment • life skills training • coordination with other services
[Treatment models include...]
<i>Application should note if intake is on a pre-determined schedule, e.g. Mondays, bi-weekly, etc.</i>

9.1.12 COM Residential Addictions - Withdrawal Management Centres

Functional Centre ID 725407845
Residential program for people voluntarily withdrawing from alcohol or drugs. Services are provided by staff that are not medically trained, but additional supports are provided through medical consultations. [Program includes a stabilization unit for those who have completed withdrawal, but are waiting for additional treatment or housing.]
<ul style="list-style-type: none"> • medical interventions (drug therapy) • early recovery education (self-management classes) • coordination with other services

9.1.13 COM Day/Evening Addictions Treatment

Functional Centre ID 725207810
Community [day / evening] program for [people / men / women] affected by [problem gambling] [and] [alcohol / drug / substance] abuse or dependence.
[x]-day program.
<ul style="list-style-type: none"> • one-on-one treatment • group treatment • family-based treatment • life skills training • social and recreational activities • relapse prevention • referrals to community resources
[Treatment models include...]

9.1.14 COM Health Promotion/Education Addictions - Drug Awareness

Functional Centre ID 725507810
[Drug / Substance] abuse and dependence awareness programs.
<ul style="list-style-type: none"> • school presentations • public presentations • training and supports for [community organizations / health service providers] • referrals to community resources

9.1.15 COM Health Promotion/Education Addictions - Problem Gambling Awareness

Functional Centre ID 725507820
Problem gambling [and gaming] awareness programs.
<ul style="list-style-type: none"> • school presentations • public presentations • training and supports for [community organizations / health service providers] • information about accessing [problem gambling services / other community resources] • referrals to community resources

9.2 Mental Health Functional Centres

Functional centres are funding accounts for types of services that receive Ministry of Health and Long-Term Care funding. The following mental health functional centres begin with the abbreviation "COM", which refers to "community health and social services".

Mental Health Hospital Functional Centres are found in Section 9.3.

9.2.1 COM Case Management Mental Health

Functional Centre ID 7250976
Community-based [case management / counselling] for people living with serious mental illness, and their families.
<ul style="list-style-type: none"> • ongoing assessments • treatment planning • medication monitoring • [daily] medication administration • instruction on safe medication use • transitional case management • one-on-one counselling • group counselling • family counselling • conflict resolution and crisis prevention • housing supports • discharge planning • coordination with other services • Community Treatment Order (CTO) co-ordination

9.2.2 COM Clinics/Programs - MH Abuse Services

Functional Centre ID 725107660
Community-based treatment and supports for [people / men / women / youth] experiencing, or who have experienced, violence or [sexual] abuse.
<ul style="list-style-type: none"> • child witness supports • one-on-one [counselling / treatment] • group [counselling / treatment] • safety planning

9.2.3 COM Clinics/Programs - MH Assertive Community Treatment Teams

Functional Centre ID 725107620
Intensive community-based treatment and support program for people living with serious mental illness, who require up to daily contact. Services available in home, in school, or other community settings.
<ul style="list-style-type: none"> • 24-hour crisis response • addiction interventions and assessments • psychiatric services • [daily] medication administration • medication monitoring • instruction on safe medication use • symptom management • life skills training • transitional case management • coordination with other services • supports with daily activities, such as accompaniment to appointments and other errands • Community Treatment order (CTO) co-ordination

9.2.4 COM Clinics/Programs - MH Clubhouses

Functional Centre ID 725107641
Day centre with structured programs for adults living with mental illness.
<ul style="list-style-type: none"> • life skills training • ongoing rehabilitation supports • employment supports and services • educational supports and services • social and recreational activities

9.2.5 COM Clinics/Programs - MH Community Clinic

Functional Centre ID 725107630
Outpatient treatment and support for adults living with serious mental illness.
<ul style="list-style-type: none"> • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • medication administration • medication monitoring • instruction on safe medication use

9.2.6 COM Clinics/Programs - MH Counseling and Treatment

Functional Centre ID 725107612
Community-based counselling and treatment [for a serious mental illness / <i>specific target population</i>].
<ul style="list-style-type: none"> • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • psychiatric [consultations / services] • telepsychiatry • supports for clients and their families
[Treatment models include...]

9.2.7 COM Clinics/Programs - MH Diversion and Court Support

Functional Centre ID 725107656
Court supports for people in conflict with the law, as a result of mental illness. For minor offenses, mental health diversion agreements provide voluntary alternatives to the court system.
<ul style="list-style-type: none"> • short-term case management • supports for clients and their families • screening for court diversion programs • court system navigation • coordination with other services • referrals to community resources
[Treatment models include...]

9.2.8 COM Clinics/Programs - MH Early Intervention

Functional Centre ID 725107651
Community-based treatment and support services for [adults / young adults / youth / children] experiencing a first episode of psychosis.
<ul style="list-style-type: none"> • psychiatric [consultations / treatment] • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • life skills training • medication administration • medication monitoring • instruction on safe medication use • supports for clients and their families • peer support groups • services available in home [and other community settings]
[Treatment models include...]

9.2.9 COM Clinics/Programs - MH Eating Disorders

Functional Centre ID 725107670
Community-based treatment and support programs for [people / adults / youth / men / women] dealing with an eating disorder.
<ul style="list-style-type: none"> • specialized assessments • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • nutritional counselling • relapse prevention • peer group supports • supports for clients and their families • [some] services available over video conferencing
[District support for related programs.] / [Regional support for related programs.]
[Multi-disciplinary team includes...] / [Team includes...]
[Treatment models include...]

9.2.10 COM Clinics/Programs - MH Forensic

Functional Centre ID 725107655
Community-based treatment and supports for people living with serious mental illness, who have been found not responsible for a criminal offence due to their illness, and are being overseen by the Ontario Review Board.
<ul style="list-style-type: none"> • 24-hour crisis response • psychiatric [consultations / services] • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • symptom management • transitional case management • outreach workers • transitional housing
[Treatment models include...]

9.2.11 COM Clinics/Programs - MH Psycho-geriatric

Functional Centre ID 725107696
Community-based treatment and supports for older adults living with serious mental illness.
Community-based treatment and supports for [people / older adults] experiencing responsive behaviours associated with dementia, mental illness, addictions, and other neurological conditions.
<ul style="list-style-type: none"> • supports for family and friends • supports for family and caregivers • services available in home [and other community settings] • specialized assessments and treatment • consultations and advocacy with other organizations • training and supports for [community organizations / health service providers]

9.2.12 COM Clinics/Programs - MH Social Rehabilitation/Recreation

Functional Centre ID 725107681
[Community-based / Drop-in] recreational and social supports for people living with serious mental illness.
<ul style="list-style-type: none"> • one-on-one supports • recreational and social activities • referrals to community resources • meals • laundry facilities • life skills training • educational supports and services
[Treatment models include...]

9.2.13 COM Clinics/Programs - MH Vocational/Employment

Functional Centre ID 725107640
<i>No services in the North East health region are identified by this functional centre.</i>
Employment supports for people living with serious mental illness.
<ul style="list-style-type: none"> • job search assistance • skills training • career counselling • educational supports and services

9.2.14 COM Consumer Survivor Initiatives - Alternative Businesses

Functional Centre ID 725517612
Employment and job placement for adults living with serious mental illness. On-site supports and accommodations available.
<ul style="list-style-type: none"> • educational supports and services • skills training

9.2.15 COM Consumer Survivor Initiatives - Family Initiatives

Functional Centre ID 725517620
Peer and social supports for the families of people living with mental illness.
<ul style="list-style-type: none"> • one-on-one supports • group supports • family supports • drop-in centre • social and recreational activities • information about accessing community services

9.2.16 COM Consumer Survivor Initiatives - Peer/Self Help

Functional Centre ID 725517611
Peer and social supports for people living with mental illness.
<ul style="list-style-type: none"> • one-on-one supports • group supports • family supports • drop-in centre • life skills training • educational supports and services • employment supports and services • social and recreational activities

9.2.17 COM Crisis Intervention - Mental Health

Functional Centre ID 7251576
Confidential telephone [and in-person] support for anyone experiencing a mental health crisis. [Mobile crisis intervention services available.]
Mobile crisis intervention services for people experiencing a mental health crisis.
<ul style="list-style-type: none"> • [24-hour] mobile crisis service • [24-hour] consultations to emergency rooms • safety planning • follow-up supports • referrals to community resources

9.2.18 COM Day/Night Care Mental Health

Functional Centre ID 725207610
Community-based [day / evening] program for people living with [serious mental illness] [, within x months of a psychiatric admission in a hospital].
<ul style="list-style-type: none"> • psychiatric [consultations / services] • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • education on mental health and treatment options • relapse prevention • life skills training • social and recreational activities

9.2.19 COM Health Promotion/Education and Community Development - General Geriatric

Functional Centre ID 725509610
Aging-related mental health awareness programs.
Mental health awareness programs about [<i>list of specific disorders</i>] in older adults.
<ul style="list-style-type: none"> • school presentations • public presentations • training and supports for [community organizations / health service providers] • referrals to community resources

9.2.20 COM Health Promotion/Education and Community Development - Psycho-Geriatric

Functional Centre ID 725509676
Mental health awareness programs about [serious mental illnesses / <i>list of specific disorders</i>] in older adults].
Mental health awareness programs about [people / adults / older adults] who live and cope with responsive behaviours associated with dementia, mental illness, addictions, and other neurological conditions.
<ul style="list-style-type: none"> • case consultations • school presentations • public presentations • training and supports for [community organizations / health service providers] • referrals to community resources

9.2.21 COM Health Promotion/Education MH - Awareness

Functional Centre ID 725507610
Mental health awareness programs.
<ul style="list-style-type: none"> • school presentations • public presentations • training and supports for [community organizations / health service providers] • referrals to community resources

9.2.22 COM Health Promotion/Education MH - Community Development

Functional Centre ID 725507640
Mental health awareness programs that help communities identify and respond to mental health issues.
<ul style="list-style-type: none"> • school presentations • public presentations • training and supports for [community organizations / health service providers] • referrals to community resources

9.2.23 COM Health Promotion/Education MH - Women

Functional Centre ID 725507630
Women's mental health awareness programs.
<ul style="list-style-type: none"> • school presentations • public presentations • training and supports for [community organizations / health service providers] • referrals to community resources

9.2.24 COM Information and Referral Service - General

Functional Centre ID 7257010
Community information and referral services.

9.2.25 COM Medical Resources - Psychiatrists

Functional Centre ID 7250710
Community-based treatment for people living with serious mental illness.
<ul style="list-style-type: none"> • medication administration • medication monitoring • instruction on safe medication use • symptom management

9.2.26 COM MH Home Care - Geriatric Psychiatric Assessment

Functional Centre ID 725307696
On-site assessment services for older adults living with [dementia / serious mental illness / list of specific disorders].
<ul style="list-style-type: none"> • life skills training • supports for family [and friends]

9.2.27 COM MH Home Care - Longer Term

Functional Centre ID 725307695
In-home long-term supports for people living with serious mental illness.
<ul style="list-style-type: none"> • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • life skills training • safety planning • monitoring of mental health symptoms • landlord and tenant assistance • supports for family [and friends]

9.2.28 COM Residential Mental Health - Housing Bricks & Mortar

Functional Centre ID 725407640
Housing for people living with serious mental illness.

9.2.29 COM Residential Mental Health - Rent Supplement Program

Functional Centre ID 725407650
Rent supplement program for people living with serious mental illness.
<ul style="list-style-type: none"> • supports for tenants and landlords • collaboration with other support services

9.2.30 COM Residential Mental Health - Short Term Crisis Support Beds

Functional Centre ID 725407660
Short-term housing for people living with serious mental illness, who are in crisis, and need a place to sleep.
<ul style="list-style-type: none"> • symptom monitoring [and stabilization] • case management referrals • referrals to long-term housing

9.2.31 COM Residential Mental Health - Support within Housing

Functional Centre ID 725407630
Housing supports for people living with serious mental illness.
<ul style="list-style-type: none"> • staff available daily 24 hours • help with transitioning from the hospital to the community • one-on-one [supports / counselling / treatment] • group [supports / counselling / treatment] • family [supports / counselling / treatment] • life skills training • referrals to long-term housing [and case management supports]

9.3 Mental Health Hospital Functional Centres

Functional centres are funding accounts for types of services that receive Ministry of Health and Long-Term Care funding. The following mental health hospital functional centres begin with the abbreviation "AC", which refers to "ambulatory care services", or "IP", which refers to "nursing inpatient services".

Community-Based Mental Health Functional Centres are found in Section 9.2. In some cases, using the data standard from the corresponding community mental health functional centre, may be more appropriate.

9.3.1 AC Clinic Mental Health - Acute Psychiatry

Functional Centre ID 713507625
Outpatient treatment and supports for [people / adults / older adults / youth] with serious mental illness.
<ul style="list-style-type: none"> • medication monitoring • instruction on safe medication use • educational programs • coordination with other services • referrals to community resources

9.3.2 AC Clinic Mental Health - Assessment Psychiatry

Functional Centre ID 713507610
Outpatient assessment and referral services for people with serious mental illness.
<ul style="list-style-type: none"> • screening and assessments • referrals to community resources

9.3.3 AC Clinic Mental Health - Child Adolescent

Functional Centre ID 713507650
Outpatient treatment and support for children and youth living with mental illness.
<ul style="list-style-type: none"> • screening and assessments • ongoing assessments • treatment planning • symptom management • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • supports for patients and their families • follow-up supports

9.3.4 AC Clinic Mental Health - Eating Disorders

Functional Centre ID 713507670
[Community-based / Outpatient] treatment and supports for people affected by an eating disorder.
<ul style="list-style-type: none"> • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • medication monitoring • instruction on safe medication use • nutritional counselling • peer group supports • supports for patients and their families • training and supports for [community organizations / health service providers] • referrals to community resources • coordination with other services

9.3.5 AC Clinic Mental Health - Forensic

Functional Centre ID 713507655
Outpatient treatment and supports for people with serious mental illness, who have been found not responsible for a criminal offence due to their illness.
<ul style="list-style-type: none"> • psychiatric assessments • assessments on fitness to stand trial • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • supports for patients and their families • 24-hour crisis response • symptom management • occupational therapy • transitional case management • outreach team for patients being overseen by the Ontario Review Board
[Treatment models includes...]

9.3.6 AC Clinic Mental Health - Longer Term Psychiatric

Functional Centre ID 713507695
Outpatient treatment and supports for [people / older adults] with serious and persistent mental illness.
Outpatient treatment and supports for [people / older adults] experiencing responsive behaviours associated with dementia, mental illness, addictions, and other neurological conditions.
<ul style="list-style-type: none"> • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • nutritional counselling • peer group supports • supports for patients and their families

9.3.7 AC Day/Night Care - MH and Addictions - Acute

Functional Centre ID 713407625
Outpatient day program for people at risk of hospitalization for acute symptoms of mental illness.
<ul style="list-style-type: none"> • case consultations • symptom monitoring • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • supports for patients and their families • referrals to community resources • coordination with other services

9.3.8 IP Mental Health - Acute

Functional Centre ID 7127625
Short-term inpatient hospital program for adults living with serious mental illness, providing assessments and treatment for acute symptoms that cannot be managed in the community.
[x] beds.
<ul style="list-style-type: none"> • safety and discharge planning • supports for patients and their families • referrals to community resources • coordination [and follow-up] with other services

9.3.9 IP Mental Health - Child/Adolescent

Functional Centre ID 7127650
Inpatient hospital program for [children / youth / children and youth] living with serious mental illness, providing short-term assessment and treatment of acute symptoms that cannot be managed in the community.
[x] beds.
<ul style="list-style-type: none"> • safety and discharge planning • supports for patients and their families • referrals to community resources • coordination [and follow-up] with other services

9.3.10 IP Mental Health - Forensic Regional Secure

Functional Centre ID 712765540
Secure inpatient assessment and treatment for people living with serious mental illness, who have been found not responsible for a criminal offence due to their illness.
<ul style="list-style-type: none"> • psychosocial rehabilitation • assessments on fitness to stand trial • transitional case management • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • medication administration • medication monitoring • instruction on safe medication use • symptom management • safety planning • coordination [and follow-up] with other services

9.3.11 IP Mental Health - LT Dual Diagnosis

Functional Centre ID 712769520
Long-term inpatient hospital program for adults living with both mental illness and an intellectual disability, providing assessments, treatment, and psychosocial rehabilitation for symptoms that cannot be managed in the community.
<ul style="list-style-type: none"> • psychiatric services • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • medication administration • medication monitoring • instruction on safe medication use • symptom management • discharge planning • safety planning • life skills training • supports for patients and their families • referrals to community resources • coordination [and follow-up] with other services

9.3.12 IP Mental Health - LT Geriatrics

Functional Centre ID 712769596
Long-term inpatient hospital program for older adults living with [dementia / serious mental illness / <i>list of specific disorders</i>], providing assessments, treatment, and psychosocial rehabilitation for symptoms that cannot be managed in the community.
<ul style="list-style-type: none"> • psychiatric services • one-on-one [counselling / treatment] • group [counselling / treatment] • family [counselling / treatment] • medication administration • medication monitoring • instruction on safe medication use • symptom management • discharge planning • safety planning • life skills training • supports for patients and their families • referrals to community resources • coordination [and follow-up] with other services

9.3.13 IP Mental Health - LT Rehabilitation

Functional Centre ID 712769581

Long-term inpatient hospital program for adults living with serious mental illness, providing assessments, treatment, and psychosocial rehabilitation for symptoms that cannot be managed in the community

- psychiatric services
- one-on-one [counselling / treatment]
- group [counselling / treatment]
- family [counselling / treatment]
- medication administration
- medication monitoring
- instruction on safe medication use
- symptom management
- discharge planning
- safety planning
- life skills training
- supports for patients and their families
- referrals to community resources
- coordination [and follow-up] with other services

9.4 Agencies

An agency may be funded through multiple functional centres, as they offer multiple types of services that receive Ministry of Health and Long-Term Care funding. An agency with a separate, main record, will require general description.

Do not repeat the service name in the service description.

Note services not listed separately (e.g., non-LHIN services or other volunteer programs such as AA).

Note special system statuses (e.g., regional centre for complex mental health issues).

9.4.1 Community Addictions and/or Mental Health Treatment Agency

Community-based [addictions / mental health / addictions and mental health] assessment and treatment centre. Services include [*short 4-6 point summary list of types of programs*].

9.4.2 Hospital Addictions Treatment Department

Hospital-based addictions assessment and treatment centre. Services include [*short 4-6 point summary list of types of programs*].

9.4.3 Hospital Mental Health Department

[Inpatient and] outpatient assessment and treatment program for [adults / children / adults and children] living with serious mental illness. Services include [*short 4-6 point summary list of types of programs*].

9.4.4 Survivor-Based Agencies

Community-based peer support agency for [adults / children / adults and children] living with serious mental illness. Services include [*short 4-6 point summary list of types of programs*].